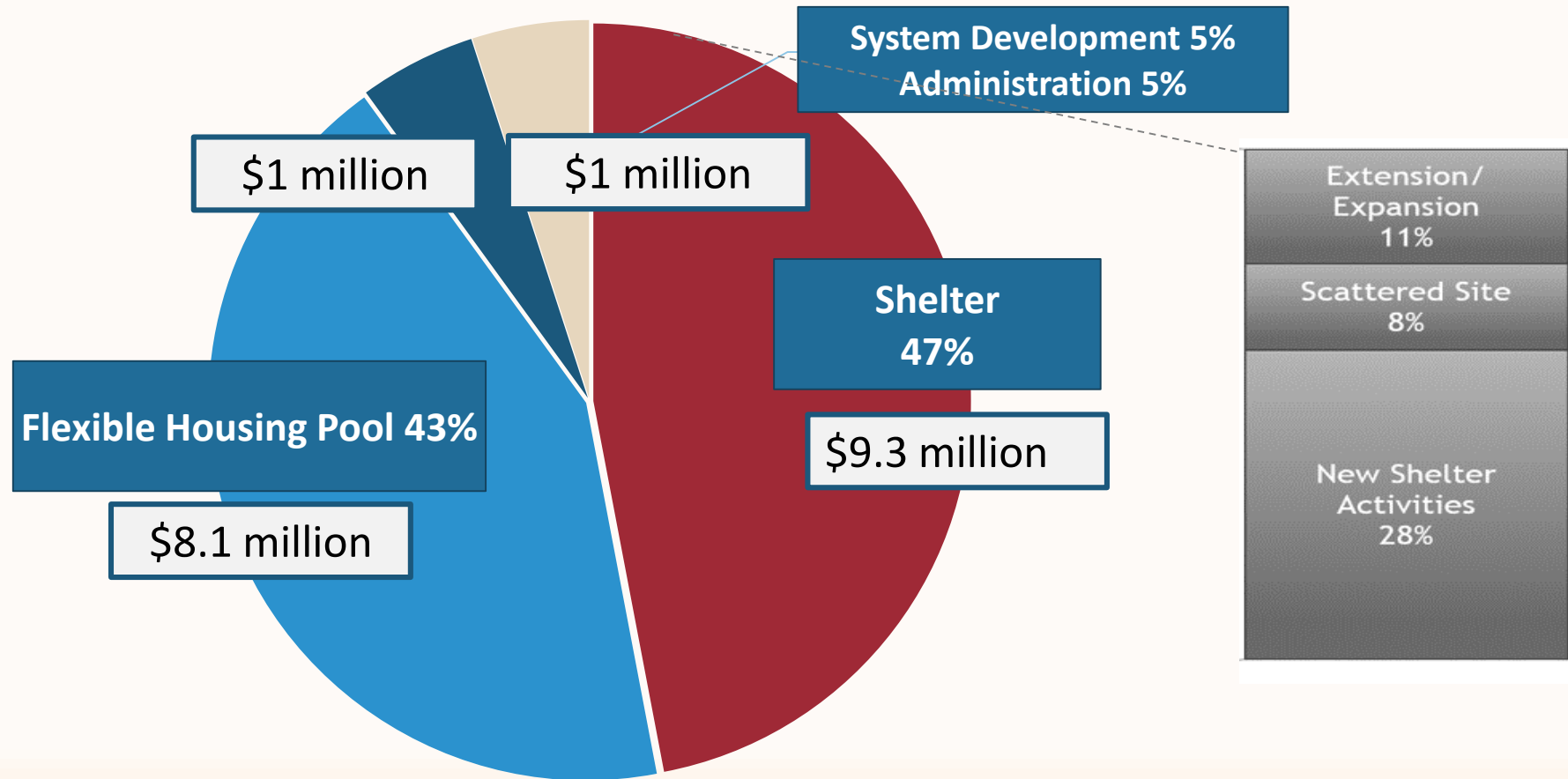


Flexible Housing Pool (FHP) Continuum of Care Advisory Board May 8, 2019

Cindy Cavanaugh, County Homeless Initiatives
Meghan Marshall, Department of Human Assistance

Collaborative HEAP Investment Plan

- \$19.9M plan adopted by CoC Board, County and City of Sacramento



Flexible Housing Pool

- Administered by County Department of Human Assistance, Homeless Programs
- Builds on County Flexible Supportive Re-Housing Program (FSRP) launched in 2018, part of County Homeless Initiatives
 - Permanent supportive housing for highly targeted population
 - Flexible services and collaborative contracting aimed at client success

Intensive Case Management

- **Whatever it takes**
- **Ongoing engagement and services**

Property Related Tenant Services

- **Ongoing Financial assistance**
- **Leverages Housing Choice Vouchers**
- **Tenancy and Landlord Supports**

FHP Goals

End homelessness for up to 635 households through stable, permanent housing

Build a **scalable and flexible** re-housing program through flexible housing pool

Connect system partners to FHP re-housing services to create flow in continuum

- Vulnerable seniors and dependent adults active with County APS
- Persistently homeless eligible for jail diversion
- Persons living in emergency shelters
- Persons engaged in street outreach navigation services

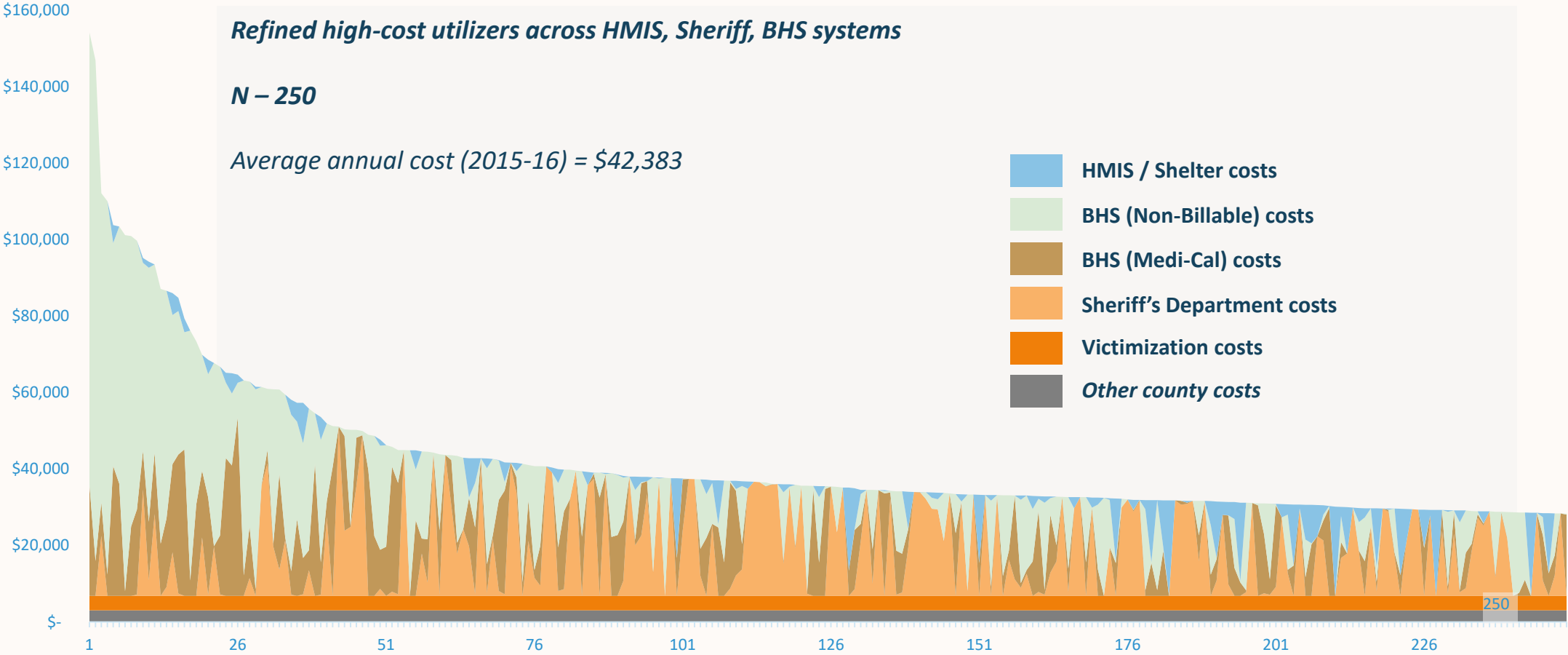
Build connections between homelessness system and criminal justice system

- New jail diversion pilot program
- Expungement Services

Increase **re-housing capacity**: Standardize and improve re-housing and supportive services, training academy, system partnering to reduce client barriers

FSRP Frequent Users Study

Average annual cost to Sacramento County public systems across high-cost, PSH-fit 250 individuals (2015-16)



https://socialfinance.org/content/uploads/Sacramento-Homelessness-PFS-Feasibility-Study_Full.pdf

FSRP Results

- March 2019 public monthly report
 - 213 have been enrolled including top user of the 250 list
 - Consumer Self-Help, Wellspace Health, Hope Cooperative
 - 212 enrolled in Property Related Services
 - Sacramento Self-Help Housing and Volunteers of America
 - 209 persons have been housed since implementation
- Monthly reports and December 2018 end-of-year Board report
<http://www.saccounty.net/Homelessness/Pages/default.aspx>

FHP Background

Flexible Supportive Re-Housing Program (FSRP)	Flexible Housing Pool (FHP)
<ul style="list-style-type: none"> Intensive Case Management Services (ICMS) Property Related and Tenant Services (PRTS) 	Same
Flexible approach to contracting, with ongoing ability to add/remove providers	Same
Collaborative implementation at client level: County, providers, participants	Same
Ongoing Services	Limited-term services using Critical Time Intervention
Participants identified through frequent user data	Participants identified through referrals from identified partner organizations
250 households in permanent supportive housing	Up to 600 households in permanent housing
System collaboration: Behavioral Health, Criminal Justice, Child Protective Services (CPS), Code Enforcement, Disability Advocacy	New system collaboration: Shelter and navigation programs, Public Defender, Adult Protective Services (APS), CoC/SSF, Cities

FHP Timeline

Activity	Estimated Timeframe
Launch program services	May 2019
Phased referral and enrollment	June – October 2019
Rehousing services through individualized services and financial support in permanent housing	June 2019 – June 2021
FHP Partner Learning	Continuous
Services end	June 2021

FHP Stakeholder Engagement

Activity	Estimated Timeframe
<p>Program Development Engagement</p> <ul style="list-style-type: none"> • FSRP Partner Session • HEAP Administration Team • Jurisdictions • Referral Entities • CoC Advisory Board 	<p>February 2019 March 2019 April 2019 April and May 2019 May 2019</p>
<p>Mid-term learning sessions</p> <ul style="list-style-type: none"> • FHP partners (referral orgs, providers, cities) • HEAP Administration Team • CoC and community stakeholders • FHP Participants 	<p>TBD</p>
<p>Reporting</p>	<p>Quarterly/TBD</p>

FHP Services – Property Related Tenant Services

- Secure housing in a variety of settings: apartment rented by participant, master leased, shared, affordable, private, public
- Support client choice in housing
- Help secure Housing Choice Voucher, as appropriate
- Administer flexible rental subsidies, and other financial assistance (deposits)
- Work with owner and tenant to maintain tenancy
- Identify when higher level of care needed (e.g., Permanent Supportive Housing) and help to transition. Clients will maintain eligibility to CoC resources.

FHP Services – Intensive Case Management Services

- Engage client and build relationship
- Support transition to housing
- Provide flexible and individualized case management services focused on housing stabilization when financial assistance ends
- Connect participants to

Health and Behavioral Health Services	Employment Services
Alcohol and Drug Treatment Services	Expungement Services
Entitlement Benefits	Community Activities

Program Standards

Case Management	Re-Housing
<p>At program launch, FHP will use existing CM protocols</p> <ul style="list-style-type: none">• Contract language• Weekly Client Case Conferencing• Mandatory Training Program• Critical Time Intervention approach• RRH Standards will be largely based on Community RRH Standards	<p>Re-Housing Standards will be largely based on Community RRH Standards, with assistance extending up to June 2012.</p>
<p>Seeking consultant services to develop/refine community wide case management and re-housing standards</p>	

FHP Referrals

Referral Source	Total Referrals
Street Outreach/Navigation	175
Shelters	300
Adult Protective Services	80
Jail Diversion Pilot	80
Total	635

FHP Access: Referral Organizations

Referring Organization	Detail	Number	Geography
Adult Protective Services	Seniors (over age 65) Dependent adults (18 to 64 years, with physical or mental limitation)	80	Countywide
Jail Diversion Pilot	Low level misdemeanants approved by Courts for diversion, overseen by County Public Defender	80	Countywide
Participating Shelters	<ul style="list-style-type: none"> Meet low barrier and other community standards Countywide access Willing to participate in bed reservation & coordinated entry In HMIS 	300	Countywide
Street Outreach Programs	Total: 32 navigators	175	
	Youth: 2 Street Outreach Navigators	10	Countywide
	4 Street Outreach Navigators	20	Countywide
	Geographic: 25 Street Outreach Navigators	145	Jurisdictional

FHP Access Street Outreach Preliminary Detail

Program	Staffing Capacity	Referral Allotment
Elk Grove	1	10
Rancho Cordova	1	10
Citrus Heights	1	10
SSF (includes City of Sacramento, unincorporated county and countywide)	9	45
Unincorporated County	4	20
DHA Outreach (countywide)	3	15
Pathways	8	40
North A Day Services	3	15
Wind Youth (countywide)	2	10
Total	32	175

FHP Access Shelter Preliminary Detail

Shelter	Bed Capacity	Referral Allotment
County Family Emergency Shelters	40	20
County Full Service Re-Housing Shelter (FSRS)	75	40
HEAP Expansion of FSRS	40	40
City Triage Shelter	70	0*
The Salvation Army Center of Hope	24	24
North A Street Shelter	80	80
North 5 th Street Shelter	80	80
Wind TAY Shelters	26	26
Total	375	300
* Closing during FHP launch		

FHP Metrics

Number of Participants Housed	<ul style="list-style-type: none">• Of those referred, how many are permanently housed or have another successful exit?• How many participants transition to a higher level of care – existing to CoC PSH or other housing resource?
Returns to Homelessness	How many participants who are rehoused return to homelessness system within 12 months of program exit?
Timeliness	How long does it take from referral to housing placement?
Housing Assistance	What is the average length and amount of FHP assistance? How many applied to HCV? Received HCV? Found housing?
Demographics	What can we say about the level of need? How many of those referred have behavioral health issues? What is length of homelessness or chronicity?